

INFORMATION REPORT

Needs-Based Student Housing Subsidy
Applicant Survey



**CITY OF COLLEGE PARK, MARYLAND
INFORMATION REPORT**

Prepared By: Bill Gardiner
Assistant City Manager

Agenda Date: 03/18/2025

Originating Department: Administration

Subject: Applicant Survey of the Needs-Based Student Housing Subsidy

Strategic Plan Objective:

OKR#8 Foster and sustain an affordable and stable City for individuals and families to live, work, play and retire here.

Reason For Report:

The City Council approved and staff implemented a pilot needs-based student housing subsidy program. The application process was online. Once the application period had closed and the pool of eligible applicants had been confirmed, staff used an Excel random number process to identify the recipients. Sixty grants were awarded to eligible undergraduate students and 60 grants were awarded to eligible graduate students. The checks for the one-time grant of \$1,250 were sent to the landlord of each recipient.

City staff developed a survey to learn how students heard about the program; evaluate the application process; and evaluate the processing of the awards. The survey link was emailed to all applicants of the subsidy program and we received 77 responses. The attached document summarizes all responses. There were more graduate responses than undergraduate responses (and more graduate student applicants than undergraduate applicants). In general, students found the application process to be clear and easy. There are 46 comments about how receiving the grant impacted the student. There were some communication issues about landlords not notifying a student when the check was received. Also, there were requests that students who were not selected to receive the award be notified sooner than they were notified.

Council Options:

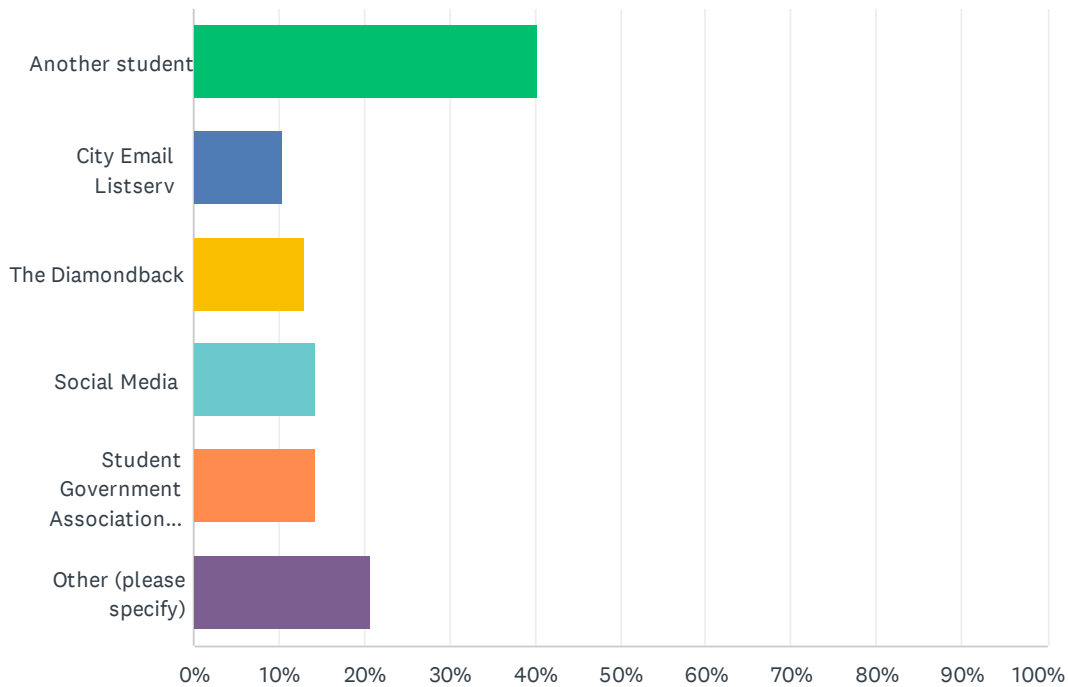
N/A – This is for informational purposes.

Attachments:

1. Student Housing Subsidy Grant Survey Summary

Q1 How did you first learn about this program? Select all that apply

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Another student	40.26%	31
City Email Listserv	10.39%	8
The Diamondback	12.99%	10
Social Media	14.29%	11
Student Government Association (SGA)	14.29%	11
Other (please specify)	20.78%	16
Total Respondents: 77		

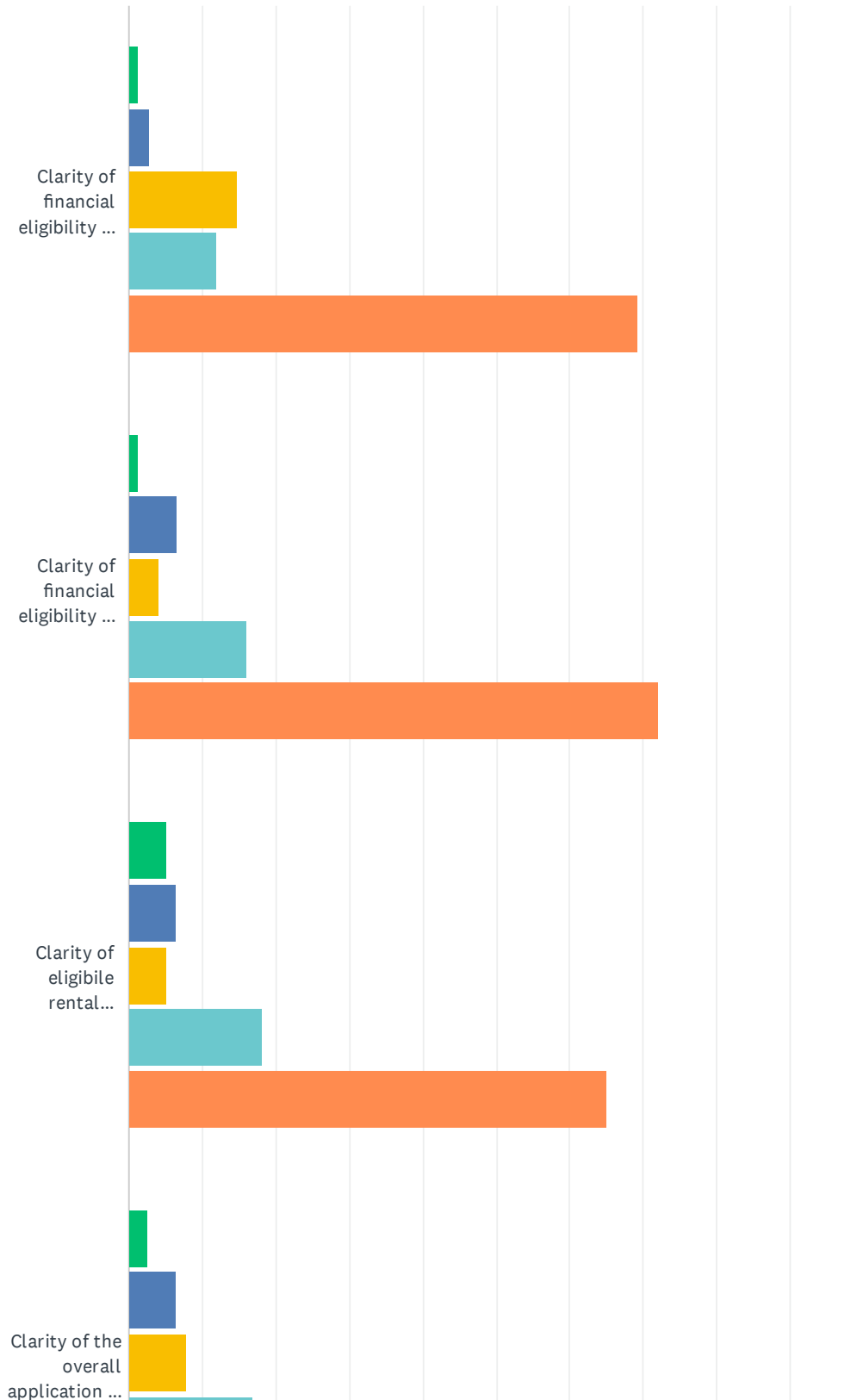
#	OTHER (PLEASE SPECIFY)	DATE
1	College Park Tenants Union Signal Chat	2/22/2025 10:13 AM
2	University of Maryland	2/21/2025 1:43 PM
3	My UMD program's coordinator sent an email	2/20/2025 11:15 AM
4	Department email	2/20/2025 9:40 AM
5	newspaper	2/19/2025 12:44 PM
6	school bulletin board	2/19/2025 12:41 PM
7	Email list	2/19/2025 12:00 PM
8	forwarded by graduate program manager	2/19/2025 11:31 AM

Needs-Based Student Housing Subsidy Program Survey

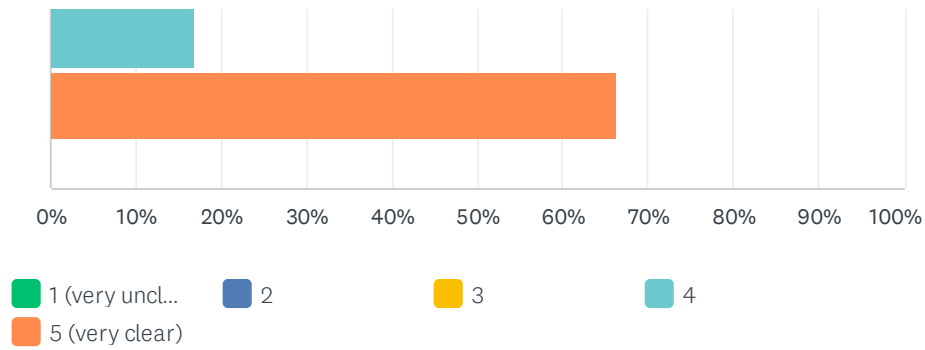
9	Email From UMD	2/19/2025 11:26 AM
10	My Scholars Professor	2/19/2025 11:23 AM
11	information was sent in a student group chat	2/19/2025 10:38 AM
12	MAIR Newsletter	2/19/2025 10:34 AM
13	UMCP Women in Engineering email list	2/19/2025 10:31 AM
14	UMD email list	2/19/2025 10:02 AM
15	Undergraduate Advisor	2/19/2025 9:26 AM
16	Stuart Adams	2/19/2025 9:04 AM

Q2 On a scale of 1 to 5, with 1 being "very unclear" and 5 being "very clear", rate the following:

Answered: 77 Skipped: 0



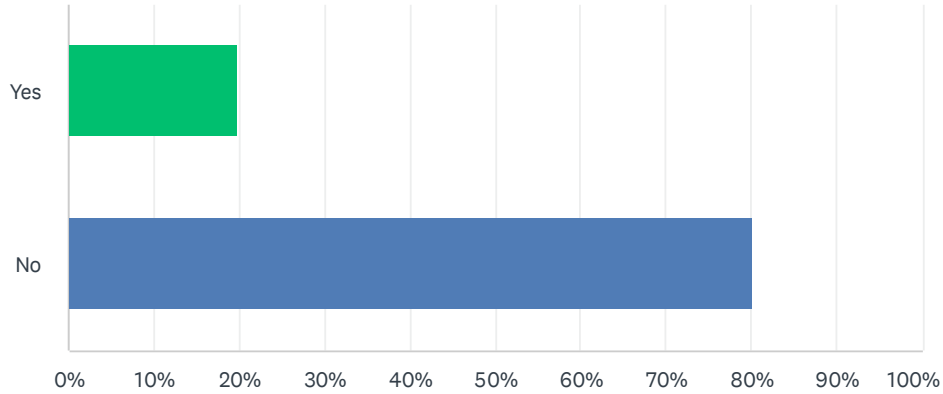
Needs-Based Student Housing Subsidy Program Survey



	1 (VERY UNCLEAR)	2	3	4	5 (VERY CLEAR)	TOTAL	WEIGHTED AVERAGE
Clarity of financial eligibility for undergraduate students	1.33% 1	2.67% 2	14.67% 11	12.00% 9	69.33% 52	75	4.45
Clarity of financial eligibility for graduate students	1.33% 1	6.67% 5	4.00% 3	16.00% 12	72.00% 54	75	4.51
Clarity of eligible rental properties	5.19% 4	6.49% 5	5.19% 4	18.18% 14	64.94% 50	77	4.31
Clarity of the overall application and information	2.60% 2	6.49% 5	7.79% 6	16.88% 13	66.23% 51	77	4.38

Q3 Did you contact the City with any questions about the program prior to or during your application process?

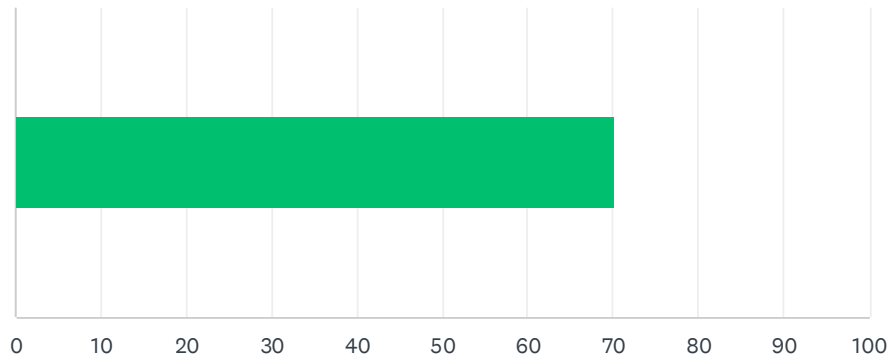
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	19.74%	15
No	80.26%	61
TOTAL		76

Q4 If yes, please rate your satisfaction with the assistance provided by City staff on a scale on 1 to 5, with 1 being "very dissatisfied" and 5 being "very satisfied."

Answered: 39 Skipped: 38



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	70	2,732	39
Total Respondents: 39			

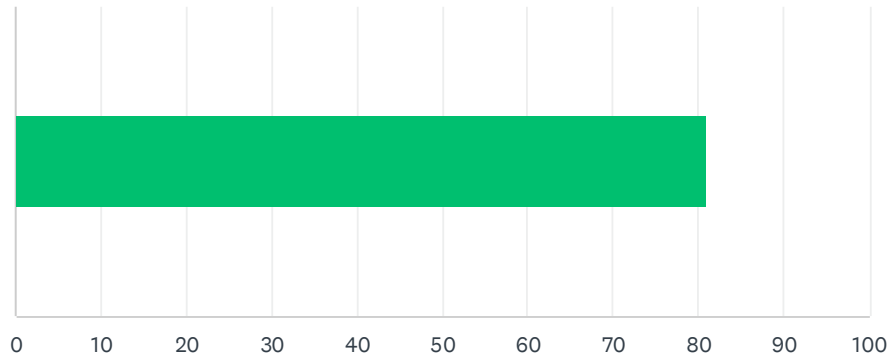
#		DATE
1	100	3/1/2025 12:19 PM
2	100	2/24/2025 12:32 AM
3	100	2/22/2025 3:32 PM
4	84	2/21/2025 7:44 PM
5	82	2/21/2025 2:06 PM
6	5	2/21/2025 1:43 PM
7	100	2/20/2025 3:08 PM
8	100	2/20/2025 9:31 AM
9	0	2/19/2025 10:39 PM
10	72	2/19/2025 10:28 PM
11	100	2/19/2025 4:49 PM
12	99	2/19/2025 3:08 PM
13	90	2/19/2025 1:33 PM
14	0	2/19/2025 12:41 PM
15	50	2/19/2025 12:26 PM
16	1	2/19/2025 12:10 PM
17	100	2/19/2025 12:00 PM
18	50	2/19/2025 11:53 AM

Needs-Based Student Housing Subsidy Program Survey

19	100	2/19/2025 11:49 AM
20	100	2/19/2025 11:26 AM
21	77	2/19/2025 11:23 AM
22	56	2/19/2025 10:52 AM
23	57	2/19/2025 10:34 AM
24	80	2/19/2025 10:33 AM
25	100	2/19/2025 10:31 AM
26	100	2/19/2025 10:31 AM
27	100	2/19/2025 10:12 AM
28	5	2/19/2025 10:10 AM
29	96	2/19/2025 10:02 AM
30	40	2/19/2025 9:47 AM
31	4	2/19/2025 9:33 AM
32	100	2/19/2025 9:27 AM
33	0	2/19/2025 9:26 AM
34	100	2/19/2025 9:21 AM
35	100	2/19/2025 9:21 AM
36	100	2/19/2025 9:16 AM
37	0	2/19/2025 9:14 AM
38	84	2/19/2025 9:13 AM
39	100	2/19/2025 9:10 AM

Q5 On a scale of 1 to 5, with 1 being "very hard" and 5 being "very easy," how easy or hard was it to complete the application process?

Answered: 72 Skipped: 5



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	81	5,827	72
Total Respondents: 72			

#		DATE
1	77	3/5/2025 12:23 PM
2	100	3/1/2025 12:19 PM
3	100	2/26/2025 9:30 AM
4	51	2/25/2025 4:58 PM
5	100	2/24/2025 12:32 AM
6	100	2/22/2025 3:32 PM
7	100	2/22/2025 10:13 AM
8	78	2/21/2025 7:44 PM
9	100	2/21/2025 2:06 PM
10	5	2/21/2025 1:43 PM
11	100	2/21/2025 12:34 PM
12	100	2/20/2025 3:08 PM
13	76	2/20/2025 1:43 PM
14	100	2/20/2025 11:15 AM
15	83	2/20/2025 9:40 AM
16	85	2/20/2025 9:31 AM
17	100	2/20/2025 1:26 AM
18	0	2/19/2025 10:39 PM
19	100	2/19/2025 10:28 PM

Needs-Based Student Housing Subsidy Program Survey

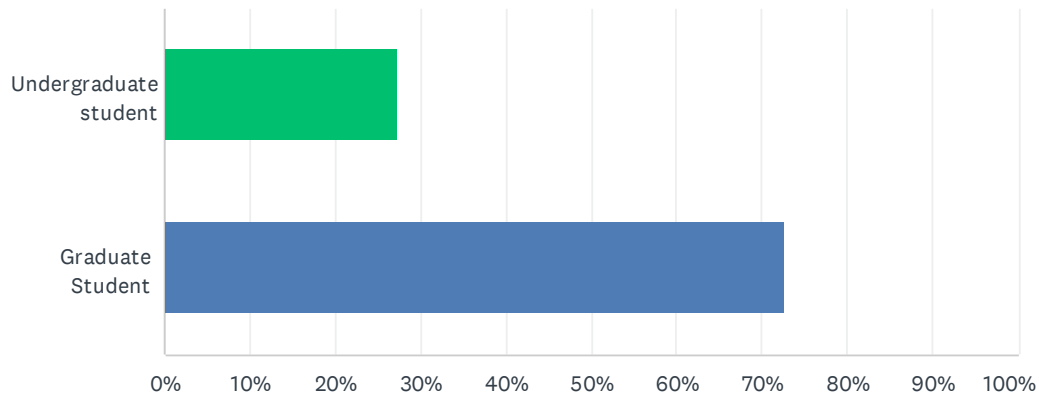
20	100	2/19/2025 6:45 PM
21	100	2/19/2025 6:08 PM
22	97	2/19/2025 5:21 PM
23	100	2/19/2025 4:49 PM
24	70	2/19/2025 3:25 PM
25	99	2/19/2025 3:08 PM
26	92	2/19/2025 1:42 PM
27	100	2/19/2025 1:33 PM
28	100	2/19/2025 12:44 PM
29	49	2/19/2025 12:41 PM
30	90	2/19/2025 12:26 PM
31	100	2/19/2025 12:10 PM
32	90	2/19/2025 12:02 PM
33	34	2/19/2025 12:00 PM
34	100	2/19/2025 11:53 AM
35	100	2/19/2025 11:49 AM
36	86	2/19/2025 11:46 AM
37	73	2/19/2025 11:39 AM
38	80	2/19/2025 11:31 AM
39	100	2/19/2025 11:26 AM
40	98	2/19/2025 11:23 AM
41	100	2/19/2025 11:17 AM
42	50	2/19/2025 11:04 AM
43	50	2/19/2025 10:56 AM
44	33	2/19/2025 10:52 AM
45	57	2/19/2025 10:34 AM
46	83	2/19/2025 10:33 AM
47	100	2/19/2025 10:31 AM
48	75	2/19/2025 10:31 AM
49	91	2/19/2025 10:25 AM
50	77	2/19/2025 10:15 AM
51	60	2/19/2025 10:12 AM
52	4	2/19/2025 10:10 AM
53	86	2/19/2025 10:02 AM
54	100	2/19/2025 9:54 AM
55	100	2/19/2025 9:47 AM
56	80	2/19/2025 9:41 AM
57	76	2/19/2025 9:35 AM

Needs-Based Student Housing Subsidy Program Survey

58	4	2/19/2025 9:33 AM
59	100	2/19/2025 9:27 AM
60	4	2/19/2025 9:26 AM
61	100	2/19/2025 9:21 AM
62	96	2/19/2025 9:21 AM
63	100	2/19/2025 9:16 AM
64	71	2/19/2025 9:14 AM
65	77	2/19/2025 9:13 AM
66	100	2/19/2025 9:11 AM
67	89	2/19/2025 9:10 AM
68	100	2/19/2025 9:07 AM
69	93	2/19/2025 9:06 AM
70	61	2/19/2025 9:05 AM
71	97	2/19/2025 9:04 AM
72	100	2/19/2025 9:04 AM

Q6 I am a(n)

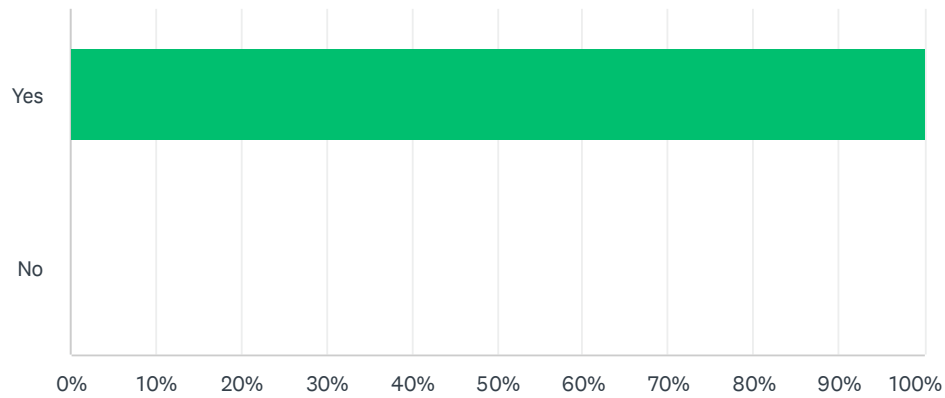
Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Undergraduate student	27.27%	21
Graduate Student	72.73%	56
TOTAL		77

Q7 Do you live in College Park?

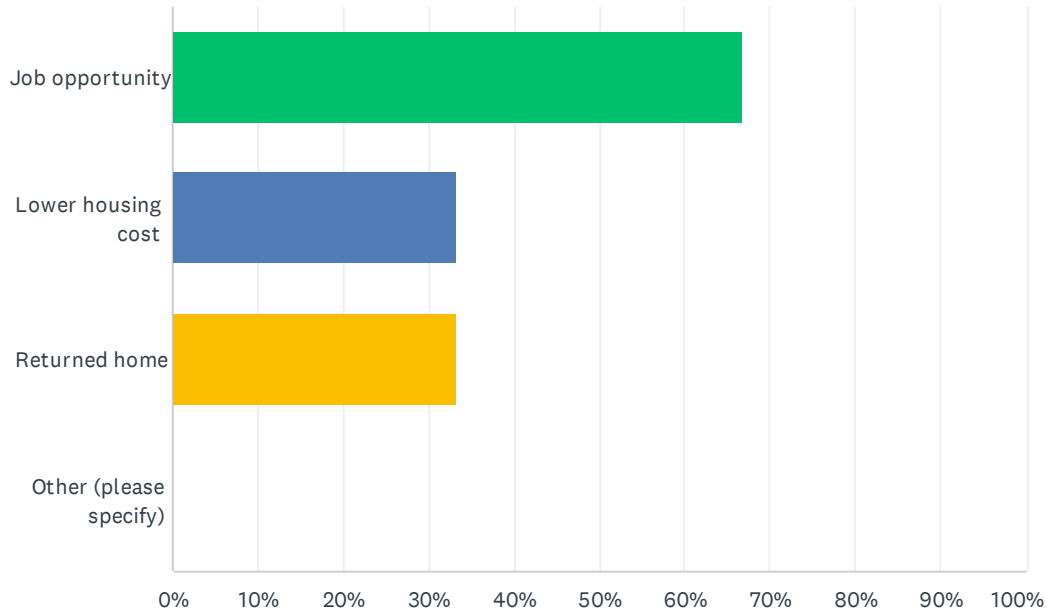
Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	77
No	0.00%	0
TOTAL		77

Q8 If you do not live in College Park, why did you move? Select all that apply.

Answered: 3 Skipped: 74

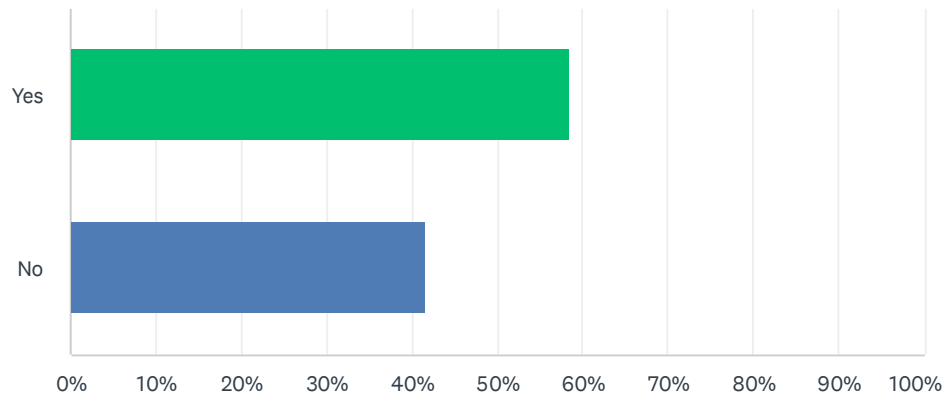


ANSWER CHOICES	RESPONSES	
Job opportunity	66.67%	2
Lower housing cost	33.33%	1
Returned home	33.33%	1
Other (please specify)	0.00%	0
Total Respondents: 3		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q9 Did you recieve the \$1,250 grant from the program?

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	58.44%	45
No	41.56%	32
TOTAL		77

Q10 If yes, how did receiving the grant impact you?

Answered: 46 Skipped: 31

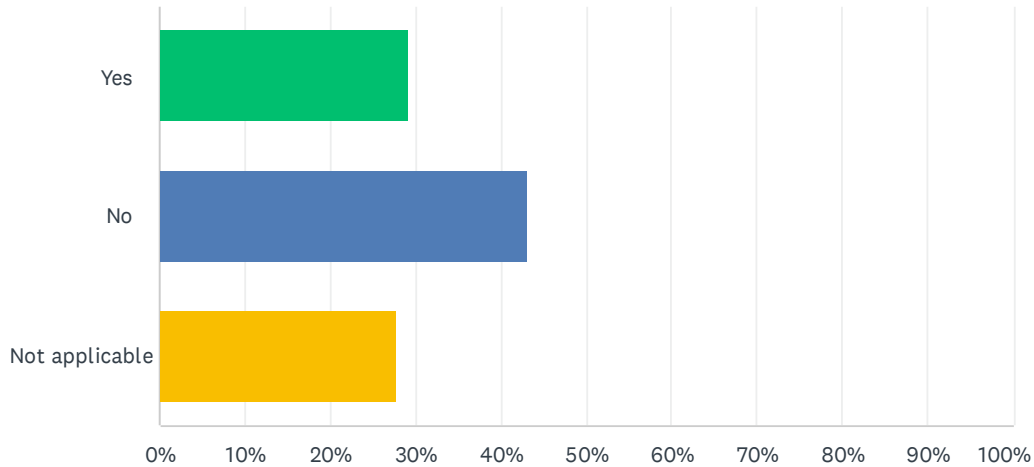
#	RESPONSES	DATE
1	It lessened the burden of the month. Allowed me to put in the extra money I had to my tuition.	3/5/2025 12:23 PM
2	It was very helpful. I have been able to buy some books and monitors for studies.	3/1/2025 12:19 PM
3	It gave me some leeway pay off more towards my student loans from my savings by not having to take money out for rent. It helped give me a break from working so hard because I eventually got sick and without the subsidy, I would have had to work through that to make enough money to even buy groceries	2/26/2025 9:30 AM
4	Helped immensely, it made it so I could afford going to a critical job conference for my future career	2/24/2025 12:32 AM
5	Helped lift my financial burden and gave me a bit of freedom because my rent was able to be covered for a month.	2/22/2025 3:32 PM
6	Allowed me to actually save money for a month and a half instead of speaking the majority of my paycheck on rent	2/22/2025 10:13 AM
7	It was really helpful, especially because it was cashed out during a period when I was transitioning from being a graduate student to working full-time, with a month of unemployment in between. This helped cover the month of December and some part of January's rent, and I am truly grateful for it.	2/21/2025 2:06 PM
8	The grant came at the best time possible. It was right after the holidays, and I did a study abroad course in the Winter. I would have dealt with costs of my lodging abroad and my rent in College Park. The grant eliminated the stress of coming out of pocket significantly after the holiday season and while I was abroad. Additionally, it was enough to cover my rent for one month and a small portion for the next month when I returned.	2/21/2025 1:43 PM
9	Significantly alleviated hardship	2/20/2025 3:08 PM
10	I ended up splitting the grant with my roommate (i.e., we both paid less rent for that month)	2/20/2025 1:43 PM
11	It really helped me through the end of the year 2024. End of the year usually brings more expensives, it was a huge help.	2/20/2025 11:15 AM
12	It was the best thing that happened to me last semester! I was able to pay off my credit cards since I didn't have rent as an expense and was able to save a little money. College Park is expensive and every help counts for graduate students who live under the poverty line as full-time students.	2/20/2025 9:31 AM
13	Helped me afford additional necessities for survival such as groceries, medical supplies/bills, etc. I didn't have to worry about one month of rent which was nice.	2/19/2025 10:28 PM
14	It was such a blessing. I was able to cover January's rent and not stress about how I would pay it over winter break with fewer hours. If this subsidy could happen again for residents, it would bless so many more people. Thank you!	2/19/2025 8:09 PM
15	It helped me manage my expenses!	2/19/2025 6:08 PM
16	I was so excited when I received the congratulatory message. The grant helped with my rent and this reduced the burden of paying house bills for those months.	2/19/2025 5:21 PM
17	NA	2/19/2025 4:49 PM
18	It immensely assisted me with paying my rent, and gave me more flexibility with using my salary for groceries and other necessities.	2/19/2025 3:08 PM
19	It helped me a lot! I was having some financial trouble after incurring in some big (but necessary) expenses.	2/19/2025 1:33 PM

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20	Took very long, came about 2 month after the date they said they mailed it. Therefore, I ended up paying rent late.	2/19/2025 12:41 PM
21	Dramatically! I was able to save some money for additional food that month and had some extra money to pay some bills that I had been putting off.	2/19/2025 12:26 PM
22	Thank you so much. In a time where my income to bills were in a deficit you helped me. I felt so alone and in a challenging situation as a commuter student but this subsidy was a program that didn't require a crazy essay, respected our time, and allowed me to apply to it in an overwhelming time from my life.	2/19/2025 12:00 PM
23	Without the grant, I need to spend almost 2/3 of my monthly stipend from graduate assistantship to cover my rent. It really helps me a lot financially, and I don't have to worry about my financial burden and focus on my own study.	2/19/2025 11:49 AM
24	relieved some financial pressure	2/19/2025 11:31 AM
25	Immensely improved my financial situation for the spring of 2025.	2/19/2025 11:26 AM
26	A huge relief in paying for housing this year.	2/19/2025 11:23 AM
27	It reduces the housing payment, which was very helpful.	2/19/2025 10:56 AM
28	Receiving this grant saved me I needed extra help, especially when working on getting a job and being behind on my rent consistently	2/19/2025 10:52 AM
29	It helped my financial burden immensely.	2/19/2025 10:33 AM
30	This relieved about a month of financial stress. As a graduate student there are so many other expense on top of housing so this was a big relief!	2/19/2025 10:31 AM
31	Cheque to landlord	2/19/2025 10:31 AM
32	helped cover most of a months rent	2/19/2025 10:25 AM
33	Receiving the grant was very helpful. I was able to cover rent for a month using this grant and use that money toward other urgent expenses. I'd been delaying medical expenses, which I was then able to make because of the grant.	2/19/2025 10:12 AM
34	It covered ~3/4 of my monthly rent.	2/19/2025 10:10 AM
35	I can save more money for retirement or future large expenses	2/19/2025 10:02 AM
36	I managed to save some money	2/19/2025 9:47 AM
37	Impacted a lot. As a graduate student you do not receive a lot of money. So, this grant helped my finances and pay all my bills without problems	2/19/2025 9:27 AM
38	The grant was very impactful in helping me pay my rent. As a graduate student I am not paid a lot of money, and it was a relief yo not have to pay a lot for 1 month.	2/19/2025 9:26 AM
39	It was very helpful for alleviating the expensive costs of off campus housing	2/19/2025 9:21 AM
40	Paid for a whole month of rent and billls, allowed me to spend more time with school rather than work	2/19/2025 9:21 AM
41	It really helped me as a new Graduate student i was struggling with my finances. It helped to with my rent, and I could focus more on my studies as I was less stressed.	2/19/2025 9:16 AM
42	That was really helpful. I did not have to worry about my rent for a month. For a low income graduate student, I must say receiving grant was helpful.	2/19/2025 9:14 AM
43	Extra money for food, less time working, more time to focus on school, less stress	2/19/2025 9:13 AM
44	Gave me more money to use in other places and relieved stress related to bills	2/19/2025 9:11 AM
45	Huge help overall in terms of living expenses, being able to afford to save a little, and ease of mind for a couple months	2/19/2025 9:10 AM
46	It helped me financially. I was able to purchase stuffs required for my research since this covered more than a month's rent amount.	2/19/2025 9:07 AM

Q11 Did your landlord notify you when they received the award check on your behalf?

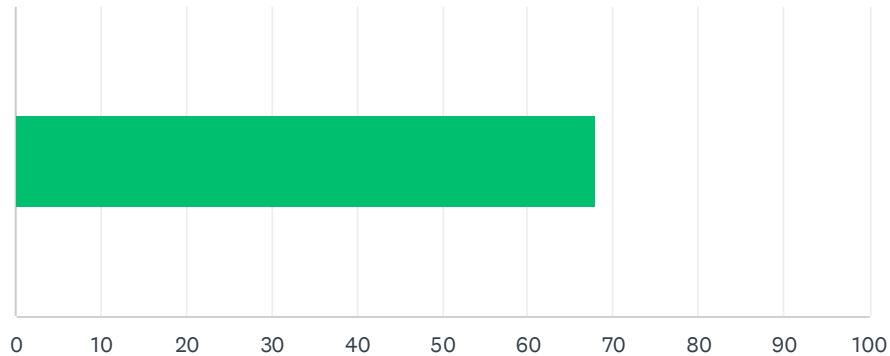
Answered: 72 Skipped: 5



ANSWER CHOICES		RESPONSES	
Yes		29.17%	21
No		43.06%	31
Not applicable		27.78%	20
TOTAL			72

Q12 On a scale of 1 to 5, with 1 being "difficult" and 5 being "easy", how easy was it for the grant payment to be credited toward your rent?

Answered: 49 Skipped: 28



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	68	3,330	49
Total Respondents: 49			

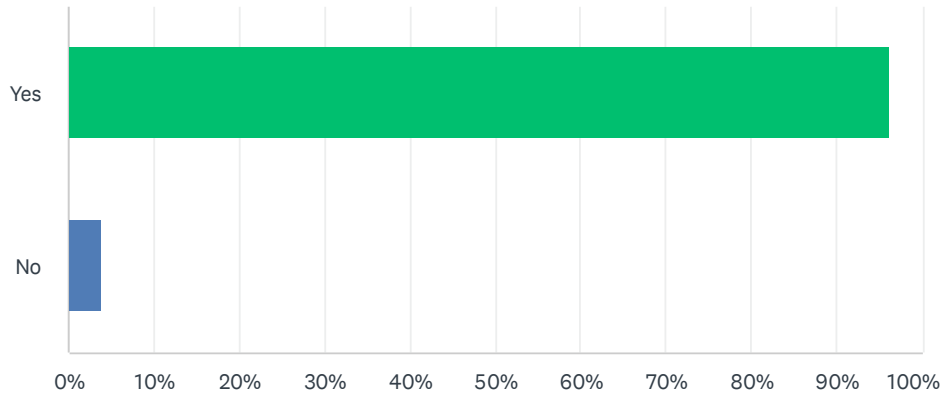
#		DATE
1	41	3/5/2025 12:23 PM
2	93	3/1/2025 12:19 PM
3	100	2/26/2025 9:30 AM
4	80	2/24/2025 12:32 AM
5	100	2/22/2025 3:32 PM
6	75	2/22/2025 10:13 AM
7	84	2/21/2025 7:44 PM
8	66	2/21/2025 2:06 PM
9	5	2/21/2025 1:43 PM
10	100	2/20/2025 3:08 PM
11	60	2/20/2025 1:43 PM
12	100	2/20/2025 11:15 AM
13	75	2/20/2025 9:31 AM
14	0	2/19/2025 10:39 PM
15	63	2/19/2025 10:28 PM
16	100	2/19/2025 8:09 PM
17	71	2/19/2025 6:08 PM
18	98	2/19/2025 5:21 PM
19	28	2/19/2025 3:08 PM

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20	10	2/19/2025 1:33 PM
21	100	2/19/2025 12:41 PM
22	90	2/19/2025 12:26 PM
23	1	2/19/2025 12:10 PM
24	0	2/19/2025 12:00 PM
25	100	2/19/2025 11:49 AM
26	80	2/19/2025 11:31 AM
27	90	2/19/2025 11:26 AM
28	100	2/19/2025 11:23 AM
29	25	2/19/2025 10:56 AM
30	66	2/19/2025 10:52 AM
31	0	2/19/2025 10:34 AM
32	98	2/19/2025 10:33 AM
33	80	2/19/2025 10:31 AM
34	100	2/19/2025 10:31 AM
35	68	2/19/2025 10:25 AM
36	100	2/19/2025 10:12 AM
37	4	2/19/2025 10:10 AM
38	36	2/19/2025 10:02 AM
39	80	2/19/2025 9:47 AM
40	100	2/19/2025 9:27 AM
41	5	2/19/2025 9:26 AM
42	100	2/19/2025 9:21 AM
43	52	2/19/2025 9:21 AM
44	100	2/19/2025 9:16 AM
45	80	2/19/2025 9:14 AM
46	36	2/19/2025 9:13 AM
47	90	2/19/2025 9:11 AM
48	100	2/19/2025 9:10 AM
49	100	2/19/2025 9:07 AM

Q13 If the program were offered again and you are still eligible, would you apply again?

Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	96.10%	74
No	3.90%	3
TOTAL		77

Q14 Please note any changes or improvements to the program that you would recommend.

Answered: 33 Skipped: 44

#	RESPONSES	DATE
1	Please also inform when someone was not awarded so that they are not expecting it	2/25/2025 4:58 PM
2	Maybe giving the recipient an easier way to verify that the landlord has received the check, I was a bit uncertain on how the timeline and got nervous about the possibility of them not receiving it	2/24/2025 12:32 AM
3	After being notified that i was selected, i wasn't given an update for weeks on the process of receiving the check. I called to make sure the check was still being sent out because I never heard back for a while.	2/22/2025 3:32 PM
4	I don't know if you guys can track the check as it is mailed, but it would be nice to be notified when it has been delivered to the landlord. My apartment was extremely lousy in helping me with this, even though I had spoken to the leasing office multiple times, and even emailed the community manager with no response. The leasing office said they would not notify me and it would automatically appear in my portal but that was not an acceptable amount of assurance for this kind of award. I was almost scared I would not receive the payment or it would get lost in their mail clutter. I finally got to them by notifying the property manager through a complaint in my portal. I didn't even know this feature was available, and I had exhausted all options to contact them to get to that point. I had already notified my apartment before it was mailed.	2/21/2025 2:06 PM
5	Program could be more forthcoming with the process. Let people know if they did not receive the grant, let them know the review process is underway, etc.	2/21/2025 12:34 PM
6	N/A	2/20/2025 3:08 PM
7	Better tracking of the check for student's peace of mind.	2/20/2025 9:31 AM
8	Quicker dispersion of grant money and requirement of landlord to notify when they receive grant.	2/19/2025 10:28 PM
9	Frequent updates	2/19/2025 8:09 PM
10	I would recommend an increase in the number of people who may receive the award. I also recommend that you notify the participants who are not eligible or did not receive the award that they will not be receiving the award.	2/19/2025 3:25 PM
11	More money!	2/19/2025 1:42 PM
12	Give correct timing	2/19/2025 12:41 PM
13	More communication on timing	2/19/2025 12:26 PM
14	First of all, it would be great if people actually emailed you back when you ask them questions. Secondly, if you are not selected, nothing is being told to you. It is really not hard to have a list of emails who is not selected and email them via gmail. You can put all of them in "bcc" section and they will not see each other. You do not even need a fancy mailing thing. You do not even need to gather who did not get selected, you can basically send an email to everyone saying we have sent the results, if you didnt get it, assume that you didnt get it. But I guess all of this was outside of your scope and probably too much of a work. Thirdly, is there a list of people who got this award? This is not transparent at all. Lastly, there was no information about what this might mean for the landowners, which was related to the questions that I ask. The reason I ask was because my landlord wanted me to learn what it means for him and will he need to do anything extra with respect to the contract we have.	2/19/2025 12:10 PM
15	Please don't send it to the landlord send it to us directly! Please. For private landlords especially ones who are crazy it is so challenging to get them to comply and work with me on this. That was the most challenging part.	2/19/2025 12:00 PM

Needs-Based Student Housing Subsidy Program Survey

16	It's impossible to track your application after you submit, and check the status or if you received it or not. So, a confirmation email with an application number and a link to check the final status (received or not) of the application would be very helpful	2/19/2025 11:51 AM
17	The recipient of grants is unclear. My apartment was maintained by the management company and the address of landlord is different. The city seemed to send to a landlord but to the address of management company, which makes me a little confused with the procedure. Although I asked which one (landlord or management company) would be the recipient, there were no replies from the city manager.	2/19/2025 10:56 AM
18	Better communication and if possible quicker disbursement time	2/19/2025 10:52 AM
19	Notify everyone of their status, even if they did not receive the award. Also when applicant sends their information through the email, it would be nice to get a confirmation email from the inbox to confirm it has been sent.	2/19/2025 10:34 AM
20	The process was not transparent	2/19/2025 10:15 AM
21	I fee	2/19/2025 10:02 AM
22	I was never contacted about this after my application — would have been nice to know if I was accepted or not	2/19/2025 9:54 AM
23	Include an approximate date by when the check should be mailed	2/19/2025 9:47 AM
24	Receiving a denial email would be nice. Or even an email recording that I successfully filled out the application and more knowledge about the selection process. I want to know how to improve my chances of receiving the grant next time it comes around.	2/19/2025 9:41 AM
25	Provide alternatives for tax documentation for newly admitted students that has not spent more than 3 months in the US	2/19/2025 9:35 AM
26	I wish I had gotten it :(2/19/2025 9:33 AM
27	I believe this is a great program that would benefit students by being a monthly payment for 1 year, but I am aware that this might not be possible.	2/19/2025 9:26 AM
28	Increase the amount as rent is now so high and also increase the awarded student number.	2/19/2025 9:16 AM
29	Might be more helpful if you could send the grant via direct deposit	2/19/2025 9:14 AM
30	Possibly more clarity about when the check is sent and when it is expected to be received	2/19/2025 9:11 AM
31	Increase the number of recipients. Or be able to provide a grant that helps more people. A lot of us could really use the grant but didn't get it.	2/19/2025 9:11 AM
32	I was hoping that instead of it being a one off thing, the city would experiment with covering our rents for the remaining parts of our graduate school years and see how it affects us overall	2/19/2025 9:10 AM
33	Letting individuals know that they did not receive the grant would have been helpful so people were not just sitting around wondering.	2/19/2025 9:04 AM

Q15 Any other comments or suggestions?

Answered: 13 Skipped: 64

#	RESPONSES	DATE
1	My landlord was a pain about it. I had to contact the city of college park to get them to talk to him because he wouldn't be straight with me about whether he received the check or not. So it eventually worked out but just momentarily stressful	2/22/2025 10:13 AM
2	I think it's a really great program, it would just be helpful to know what day the check was delivered to the landlord in the case of leasing officers like mine.	2/21/2025 2:06 PM
3	N/A	2/20/2025 3:08 PM
4	This was a great program — thank you for including graduate students!	2/20/2025 1:43 PM
5	Thank you for establishing this program!	2/20/2025 9:31 AM
6	Thank you so much!	2/19/2025 8:09 PM
7	Please, keep up the good work. This really helped, especially for self-supporting students like myself.	2/19/2025 5:21 PM
8	Answer your emails. It is easier than putting up a survey monkey. Be transparent.	2/19/2025 12:10 PM
9	For private landlords please can we have the check under our own name. If its a leasing company it's fine having the check go to them but private landlords who are renting their rooms are not trustworthy to have the check sent to in my personal situation and my landlord made this process extremely difficult for me to pay my rent	2/19/2025 12:00 PM
10	Great initiative.	2/19/2025 10:34 AM
11	There should also be one offered for the spring and summer semesters. Students are struggling to make ends meet. If this is solely based on a "lottery" system, why would people have hope in applying when the statistical odds of them receiving the grant is not worth the time and stress of filling out the application?	2/19/2025 9:41 AM
12	Kindly provide feedback to applicants who were not qualified for the funding stating the reason.	2/19/2025 9:35 AM
13	N/A	2/19/2025 9:26 AM