



Pepco

# Customer Relief Fund Q&A: Maryland

## What is the Pepco Customer Relief Fund?

The Pepco Customer Relief Fund is a one-time fund to provide support to customers who may be facing challenges with high energy costs. The Pepco Customer Relief Fund is made possible by a one-time charitable donation to the Salvation Army by Exelon, Pepco's parent company. The fund is available to eligible limited- and moderate-income Pepco customers. Pepco is joining with the Salvation Army to administer the fund.

## Who is eligible for the Pepco Customer Relief Fund and how do customers apply?

Beginning July 18, the Pepco Customer Relief Fund will be available to Maryland customers who meet the following criteria:

- Active residential customer
- 60+ days past due
- Carry a balance of at least \$250
- Household that is either limited- or moderate-income

### Limited Income Guidelines - Monthly (200% of Federal Poverty Level)

- 1 person - \$2,608
- 2 people - \$3,525
- 3 people - \$4,441
- 4 people - \$5,358
- 5 people - \$6,275
- 6 people - \$7,191
- 7 people - \$8,108
- 8 people - \$9,025

### Moderate Income Guidelines - Monthly (400% of Federal Poverty Level)

- 1 person - \$5,216
- 2 people - \$7,050
- 3 people - \$8,883
- 4 people - \$10,716
- 5 people - \$12,550
- 6 people - \$14,383
- 7 people - \$16,216
- 8 people - \$18,050

Information on how to apply is available at [pepco.com/ReliefMD](https://pepco.com/ReliefMD).

## Is there a deadline to apply?

The program opens July 18 and will be available until program funds run out.

## How will customers receive relief?

Approved grants will be credited to the customer's Pepco account.

## Why is the Salvation Army involved in this?

The Salvation Army has a long history of connecting people in the broader National Capital area with assistance and we are proud to put that experience to use to help people in our area get relief for higher energy costs.